

- Review and implement appropriate line marking on sites to ensure that areas are kept cleared AT THE TIME logistics drivers are scheduled and to ensure that logistics drivers have visual confirmation of the loading and unloading area. These areas (**three are required for various bin movements required**) must be marked to ensure adequate clearance from walls, bins and other equipment on site. Please see below for an example:



Liaison with the logistics providers may be required to ensure that the line marking is appropriate.

- Refund Point staff and customers to be kept clear of the area when unloading and loading is occurring with any logistics provider. Each Refund Point should have a safe work procedure detailing how this occurs.
- Logistics providers to review their safe work procedures to ensure that their drivers are visually assessing the area behind the truck to ensure that it is clear and free from objects or people.
- Logistics providers to use cones/bollards etc if appropriate line marking is not available.
- Refund Points are to ensure that if they are requiring to talk to the logistics driver that they ensure that the driver is not mid-way through loading or unloading as this can cause distraction.
- Logistics providers are to ensure that their drivers, if distracted, must redo their visual inspection of the area, prior to recommencing loading/unloading.
- Refund Points and Logistics providers to ensure that they report any hazards/risks to each other, as per their internal processes and also to the WARRRL Contract Manager.