

Collect



Customers may opt for a collection service wherein recyclable containers can be picked up from an agreed address.

- CCSP's or Click & Collect Service Providers collect containers from customers address and bring these containers to a refund point.
- Service Providers return bags of customer containers to a local refund point and, for doing so, receive a portion of the refund value of a transaction.
- In POS the value a Service Provider receives for their service is called a Service Fee.
- To submit a Collect Transaction an agreement is required between a Customer and a CCSP which creates an Agreement ID, that agreement ID can be searched in POS.
- A Service Fee can either be charged at a Per Container or Flat Fee rate



COLLECT

The Collect screen is identical to Counter screen.

This version of PCS (6.1.20) is for testing

Count the containers and enter quantities in these fields

Use this button to check for eligible containers.

Change location to where the bag was collected from

Click here to proceed to Payment Options

Quantity Screen is identical to Counter

Check eligible container	Quantity	Amount	Canon MB5400 Printer status			Sync OK Sync status	Not Setup Coord sovs
Glass - Mixed	155	\$15.50	RP: Exchange Depot - Forrestfield				
Aluminium	25	\$2.50	Refund \$18.00				
PET - Clear	Setup bin		1	2	3		
PET - Colour	Setup bin						
HDPE	Setup bin		4	5	6		
Liquid Paper Board	Setup bin						
Steel	Setup bin		7	8	9		
Other Materials	Setup bin		Del	0	Enter		
Ineligible Containers	Setup bin		Pay refund				
	Re-print						



COLLECT



Collect transactions can only be performed for members. Search using member number.

Selected bag issue : Bag contains rubbish / hazardous material

Member/Agreement C1072358 Search

Reset transaction Confirm & pay

Back

Refund \$95.40

1	2	3
4	5	6
7	8	9
Del	0	Enter

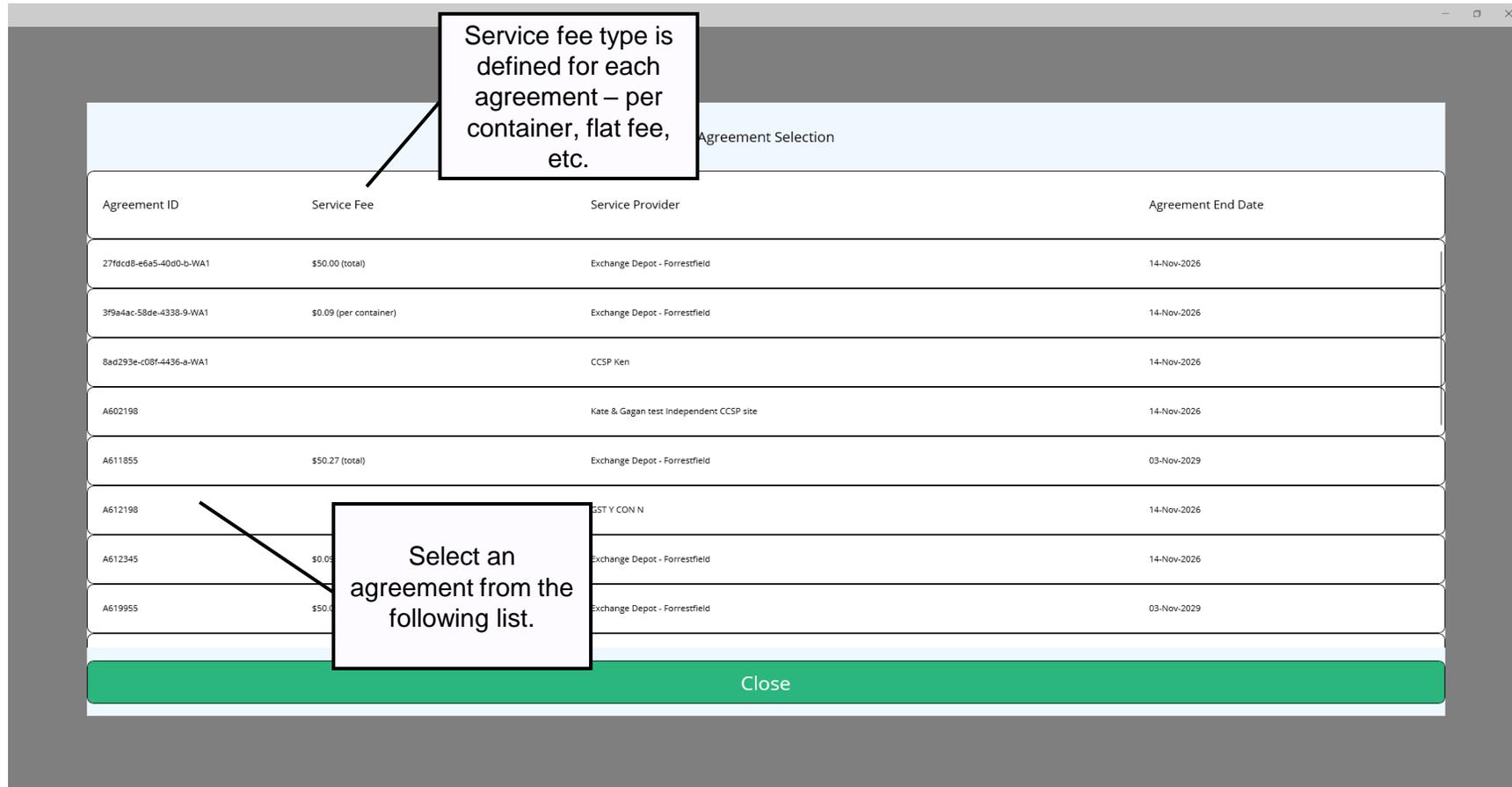
Callout 1: If the bag has an issue, click this button and select the reason.

Callout 2: The Member/Agreement number field will dynamically search for agreements if a Member/Agreement number is entered.



COLLECT

In case POS has multiple agreements for the entered member number – list of all agreements is displayed.



Service fee type is defined for each agreement – per container, flat fee, etc.

Agreement ID	Service Fee	Service Provider	Agreement End Date
27fdcd8-e6a5-40d0-b-WA1	\$50.00 (total)	Exchange Depot - Forreestfield	14-Nov-2026
3f9a4ac-58de-4338-9-WA1	\$0.09 (per container)	Exchange Depot - Forreestfield	14-Nov-2026
8ad293e-c08f-4436-a-WA1		CCSP Ken	14-Nov-2026
A602198		Kate & Gagan test Independent CCSP site	14-Nov-2026
A611855	\$50.27 (total)	Exchange Depot - Forreestfield	03-Nov-2029
A612198		CCSP Y CON N	14-Nov-2026
A612345	\$0.09	Exchange Depot - Forreestfield	14-Nov-2026
A619955	\$50.00	Exchange Depot - Forreestfield	03-Nov-2029

Select an agreement from the following list.

Close

COLLECT



Flat Fee agreement, allows operators to charge a flat service fee in POS.

This version of POS (6.1.20) is for testing only

The screenshot shows the POS interface with the following elements:

- Navigation Bar:** COUNTER, BAG DROP, COLLECT, BINS, MANIFEST, REPORTS, SYNC, SETTINGS, ADMIN.
- Member/Agreement Details:**
 - Member/Agreement: C10723586
 - Agreement #: A619955
 - Member ID: C10723586
 - Name: Individual March I.
 - Service provider: Exchange Depot - Forrestfield
 - Service Fee: \$ 50.00 (inc GST)
- Transaction Summary:**
 - RP: Exchange Depot - Forrestfield
 - Refund \$145.30
- Buttons:** Reset transaction, Confirm & pay, Back.

Annotations:

- A callout box points to the Member/Agreement details, stating: "Member/Agreement details are displayed for the selected agreement."
- A callout box points to the Service Fee field, stating: "A Flat fee agreement will deduct a pre-determined fee value from the Refund total."
- A callout box points to the Confirm & pay button, stating: "Click 'Confirm & Pay' to confirm the transaction."



COLLECT



Flat Service Fee agreement validations in POS.

This version of POS (v 1.20) is for testing only

CONTAINERS FOR CHANGE

COUNTER BAG DROP COLLECT BINS MANIFEST REPORTS SYNC SETTINGS ADMIN

Select bag issue

Microsoft Print to Sync OK Not Setup
Printer status Sync status Coord scvs

Member/Agreement: C10723586 Search

Agreement #: A619955 Mobile: 04** *** 000

Member ID: C10723586 Postcode: 6000

Name: Individual March I.

Service provider: Exchange Depot - Forrestfield

Service Fee: \$ 55.00 (inc GST)

Reset

Service Fee cannot be increased above the agreement value

Reset transaction Confirm & pay Back

RP: Exchange Depot - Forrestfield

Other validations for Flat Service Fee in POS:

- Fee cannot be below zero.
- Fee cannot be above the agreed rate.
- Fee cannot be above the Refund Total.
- Must not be more than 2 decimal places.
- Numeric values only.

POS can validate the Service Fee amount based on pre-determined fee amount

POS validation message is displayed, and the transaction cannot be completed until a valid Service Fee is entered.



COLLECT



Member Receipts for Flat Fee

CONTAINERS FOR CHANGE
CLICK & COLLECT
TRANSACTION RECEIPT

To: Exchange Depot - Forrestfield
9 Webster Road
Forrestfield
WA, 6058
Phone : 13 42 42
ABN: 51638664847

POS ID: POS 38978
Invoice ID: 08691A9FD0C04DC39D61E867F48D3F8A
User ID: Admin
Member no: C10723586
Agreement ID A619955
Payment type: Electronic
Date: 06-Sep-2023
Time: 1:49 PM

Item	Qty	Unit	Amount \$
			Price Incl. GST
Glass - Mixed	1643	0.10	164.30
			TOTAL (incl. GST) 164.30
			Service Fee 50.00
			Net Total (incl. GST) 114.30

Member Bank receipt

Service Fee applied to the refund total.

Close Print



COLLECT



Per container Service Fee agreement calculates fee based on container quantity.

This version of POS (6.1.20) is for testing only

CONTAINERS FOR CHANGE

COUNTER BAG DROP COLLECT BINS MANIFEST REPORTS SYNC SETTINGS ADMIN

Select bag issue

Microsoft Print to Sync OK Not Setup
Printer status Sync status Coord scvs

Member/Agreement: C10723586 Search RP: Exchange Depot - Forrestfield

Agreement #: A612345 Mobile: 04** *** 000

Member ID: C10723586 Postcode: 6000

Name: Individual March I.

Service provider: Exchange Depot - Forrestfield

Service Fee: \$ 131.04 (inc GST)

Per container: \$ 0.09 ↑ ↓

Reset

Refund \$145.60

1	2	3
4	5	6
7	8	9
Del	0	Enter

Reset transaction Confirm & pay Back



Total Service Fee is calculated based on the agreed Per Container rate and the total quantity of containers returned.

POS operator can set the per container price using adjustment arrows.



COLLECT



Per container Service Fee agreement validations in POS.

This version of POS (v.1.20) is for testing only

CONTAINERS FOR CHANGE

COUNTER BAG DROP COLLECT BINS MANIFEST REPORTS SYNC SETTINGS ADMIN

Select bag issue

Microsoft Print to Sync OK Not Setup
Printer status Sync status Coord scvs

Member/Agreement: C10723586 Search

Agreement #: A612345 Mobile: 04** *** 000

Member ID: C10723586 Postcode: 6000

Name: Individual March I.

Service provider: Exchange Depot - Forrestfield

Service Fee: \$ 131.04 (inc GST)

Per container: \$ 0.09

Reset

Reset transaction Confirm & pay Back

RP: Exchange Depot - Forrestfield

Other validations in POS for per container rate:

- Fee cannot be below zero (0.00).
- Fee cannot be above the agreed rate.
- Must not be more than 2 decimal places.
- Numeric values only.

An error message is displayed, and the transaction cannot be completed until a valid Service Fee is entered.

Service Fee cannot be increased above the agreement value

POS will validate the Service Fee value against the Total Refund.



COLLECT



Member Receipts for per container Service Fee

CONTAINERS FOR CHANGE
CLICK & COLLECT
TRANSACTION RECEIPT

To: Exchange Depot - Forrestfield
9 Webster Road
Forrestfield
WA, 6058
Phone : 13 42 42
ABN: 51638664847

POS ID: POS 38978
Invoice ID: 16C41E2C6A8E42558EBR4B7A0A57E76C
User ID: Admin
Member no: C10723586
Agreement ID A612345
Payment type: Electronic
Date: 07-Sep-2023
Time: 12:08 PM

Refund amount			
Item	Qty	Unit	Amount \$
			Price Incl. GST
Glass - Mixed	1456	0.10	145.60
			TOTAL (incl. GST) 145.60
			Service Fee 131.04
			Net Total (incl. GST) 14.56

Thanks for joining the West Australians
saving drink containers from landfill
and giving them another life.
We can beat it if we don't feed it.
Get in touch: 13 4CHANGE (13 42 42)
www.containersforchange.com.au

Member Bank receipt

Service Fee applied to the refund total.

Close Print



COLLECT



Using independent CCSPs service fee

This version of CCS (6.1.20) is for testing only

CONTAINERS FOR CHANGE

COUNTER BAG DROP COLLECT BINS MANIFEST REPORTS SYNC SETTINGS ADMIN

Selected bag issue : Bag contains rubbish / hazardous material

Canon MB5400 Syncing ... Not Setup
Printer status Sync status Coord svcs

RP: Exchange Depot - Forrestfield

Refund \$95.00

1	2	3
4	5	6
7	8	9
Del	0	Enter

Back

Reset transaction Confirm & pay

Member/Agreement: C10723586 Search

Agreement #: A602198 Mobile: 04** *** 000

Member ID: C10723586 Postcode: 6000

Name: Individual March I.

Service provider: Kate & Gagan test Independent CCSP site

Independent CCSPs charge a Service Fee based on an agreed value, which is not displayed in POS.

A Service Fee will be charged for this transaction



COLLECT



Member Receipts for Independent CCSPs Service Fee

A screenshot of a web application window showing a transaction receipt. The receipt text is as follows:

CONTAINERS FOR CHANGE
CLICK & COLLECT
TRANSACTION RECEIPT

To: Exchange Depot - Forrestfield
9 Webster Road
Forrestfield
WA, 6058
Phone : 13 42 42
ABN: 51638664847

POS ID: POS 38978
Invoice ID: 108E59877DC44E569DE6068236E66415
User ID: Admin
Member no: C10723586
Agreement ID A602198
Payment type: Electronic
Date: 04-Sep-2023
Time: 4:26 PM

Item	Qty	Unit	Amount \$
			Price Incl. GST
Glass - Mixed	1265	0.10	126.50
TOTAL (incl. GST)			126.50

A Service Fee has been applied

Thanks for joining the West Australians
saving drink containers from landfill
and giving them another life.
We can beat it if we don't feed it.
Get in touch: 13 4CHANGE (13 42 42)
www.containersforchange.com.au

Member Bank receipt

Close Print



COLLECT



Refund transaction completed

This version of POS (6.1.20) is for testing only

After the Transaction is complete the Collect screen should be displayed

Check eligible container	Quantity	Amount	Bay	
Glass - Mixed			1	<div style="border: 1px solid black; padding: 5px;"> <p>'Refund Completed' will be shown until a new value is entered in a quantity field</p> </div>
Aluminium	Setup bin			
PET - Clear	Setup bin			
PET - Colour	Setup bin			
HDPE	Setup bin			
Liquid Paper Board	Setup bin			
Steel	Setup bin			
Other Materials	Setup bin			
Ineligible Container	Setup bin			

Last transaction details are displayed in the bottom left corner

Click 'Re-print' for the last successful transaction receipt to be re-printed

Pay refund

Last successful transaction: Individual March I. (C10723586)
 Refund \$123.30 at 02:30 PM

