



WARRRL.COM.AU

Containers for Change WA Online Shop Collection from Warehouse Service

Terms & Conditions of Service

Thank you for ordering from the Containers for Change WA Shop. We are pleased to offer you the option to collect your online order from our warehouse.

To collect your online order from the warehouse, this option must be selected at checkout.

Shipping	<input type="radio"/> Postage and handling: \$36.00
	<input checked="" type="radio"/> Collection from 3PL at 5 Hensbrook Loop Forrestdale Thursday & Friday 9am-2pm only. T&Cs apply.: \$16.50
	<input type="checkbox"/> I have read and agree to the Terms and Conditions

These **Terms & Conditions** must also be read and agreed to at the time of purchase:

- You will be notified via email when your order is ready to be collected.
- Our warehouse requires a minimum of 24 hours to process, pick and pack your order. If your order is placed on or after Wednesday, it may not be available for collection until the following week.
- A \$16.50 inc GST fee is charged at the online checkout to cover warehouse handling fees.
- Collection is only available from: **3PL Warehouse Solutions, 5 Hensbrook Loop, Forrestdale WA 6112.**
- Collection times are only between 9AM-2PM on Thursday and Friday of every week, except public holidays. **NO EXCEPTIONS.** No phone calls to change days and times will be accepted.
- The vehicle used for collection must be suitable for the loads being collected.
- Securing the load is the sole responsibility of the collection personnel, not 3PL personnel. Appropriate legal tie downs need to be supplied by the collection personnel.
- Loading can only be done in the designated collection zone at 3PL Warehouse Solutions.
- The staff of 3PL cannot assist you with the loading of your vehicle. The appropriate number of personnel to load and secure the load need to be present on the day of collection.
- Appropriate PPE must be worn by the collection personnel – hi-vis vest & closed toe shoes.
- Only personnel collecting & loading will be permitted to exit their vehicle.
- All clients should remain inside their vehicle in the appropriate waiting bay until their turn to collect if another client is ahead of them.

For any questions, issues, or support with your online order, please contact shop@warrrl.com.au.