

POS 6.3.0 Installation Guide

This guide will walk you through the necessary steps to install POS on your iPad and Windows platforms.

Note:

- Your POS version will display on the POS home screen or can be found in Settings > About > POS version.
- If you have an old version of POS (v5.xx.x) installed on your system, you will have to uninstall the application and then do a fresh install of version 6.3.0.
- For all versions above v6.xx.x, the new application will overwrite the existing application.

Technical Support:

If you have any issues with installation or the application itself, please contact helpdesk on 13 42 42 for direct support. We are always happy to connect.

Select your *current* POS version and device for POS 6.3 install instructions:

[iPad – POS version 6.1](#)

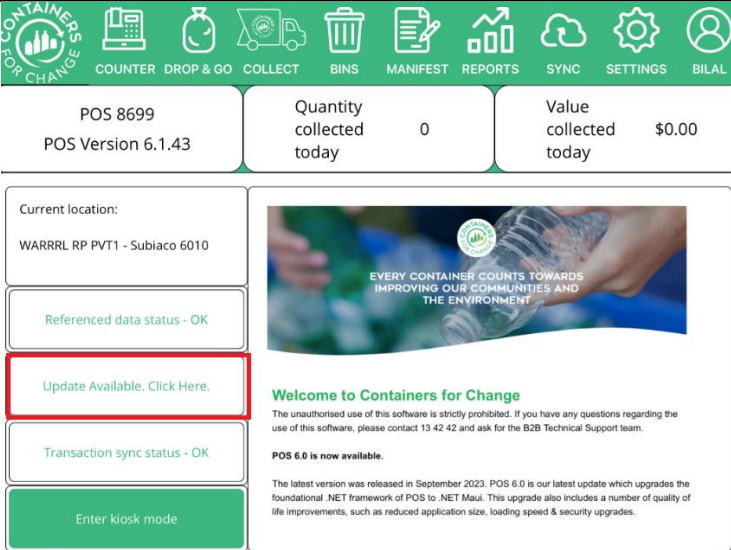
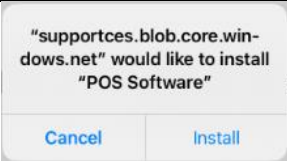
[iPad – POS version 5 or new device](#)

[Windows – POS version 6.1](#)

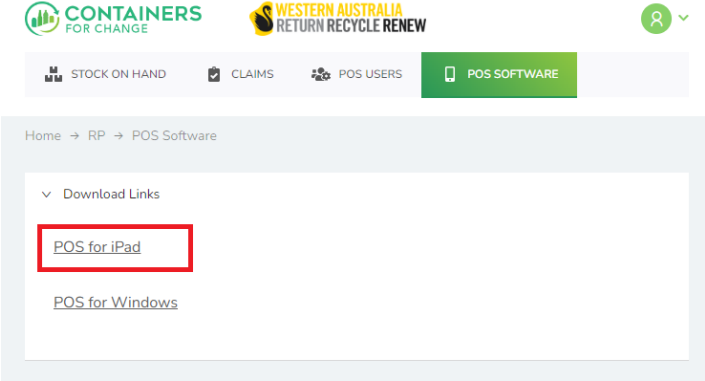
[Windows – POS version 5 or new device](#)

Windows might ask you to update your .NET version before you can run the POS, if it's the case, follow the instructions here: [.NET version upgrade issue](#)

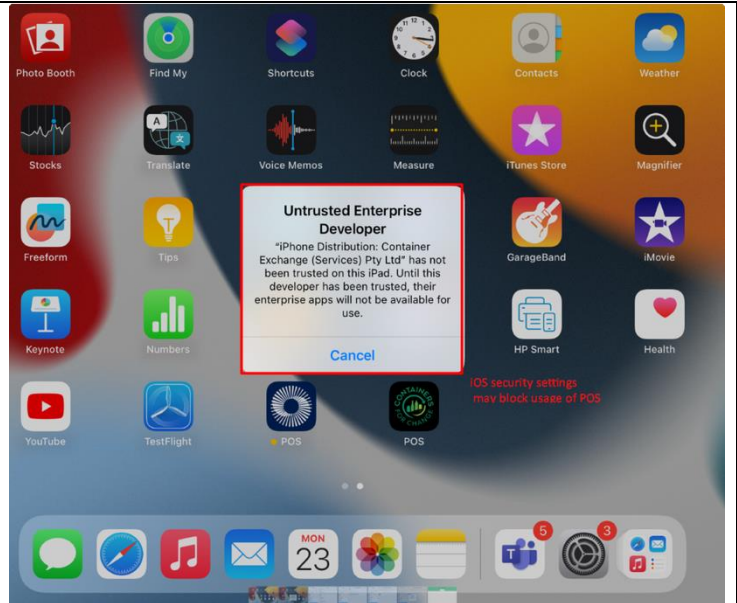
iPad – POS version 6.1

<p>1. Open POS 6.1 and go to the home screen. Select the 'Update Available' button.</p>	
<p>2. Select 'Upgrade Application'</p> <p>Important note: Update the device most frequently used first if updating multiple POS devices on site.</p>	<p>VERSION 6.3.1 AVAILABLE</p> <p>Your POS Software (6.1.43) is out of date</p> <p>You must update soon otherwise it may not function in the future</p> <p>Warning : POS will close if upgrade application selected.</p> <p>Please ensure you have upgraded your POS Host device on your Windows machine before you upgrade this POS device.</p> <p>Close Upgrade Application</p>
<p>3. Select 'Install' and allow POS to update in the background.</p>	
<p>4. Application installed.</p>	

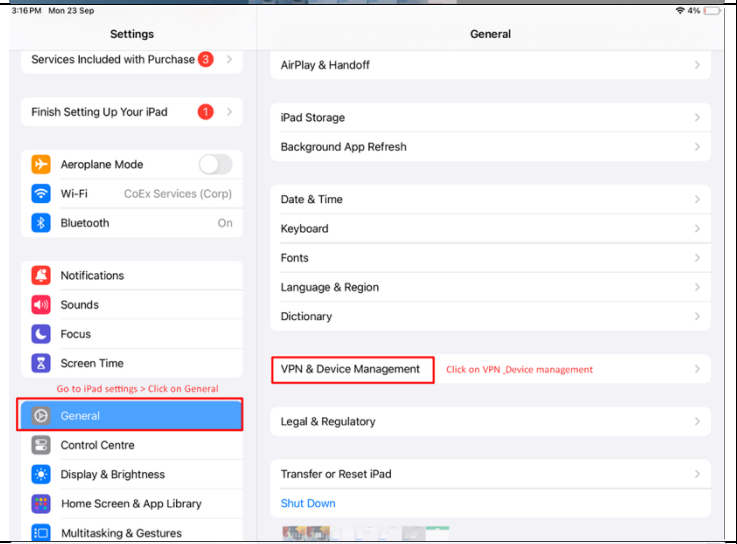
iPad – POS version 5 or new device

<p>1. Uninstall POS version 5 (if applicable).</p> <p>Important note: Make sure you note down all bin information, such as container quantities and asset IDs, as these will be lost.</p>	
<p>2. Download POS 6.3 from the Business Portal: https://business.containersforchange.com.au/</p>	 <p>The screenshot shows the 'CONTAINERS FOR CHANGE' and 'WESTERN AUSTRALIA RETURN RECYCLE RENEW' logos at the top. Below the logos is a navigation menu with 'STOCK ON HAND', 'CLAIMS', 'POS USERS', and 'POS SOFTWARE' (highlighted in green). The main content area shows a breadcrumb trail 'Home → RP → POS Software' and a 'Download Links' section with two links: 'POS for iPad' (highlighted with a red box) and 'POS for Windows'.</p>
<p>3. Once downloaded, the application will auto-install in the background.</p>	
<p>4. Look for the POS application and open it.</p>	

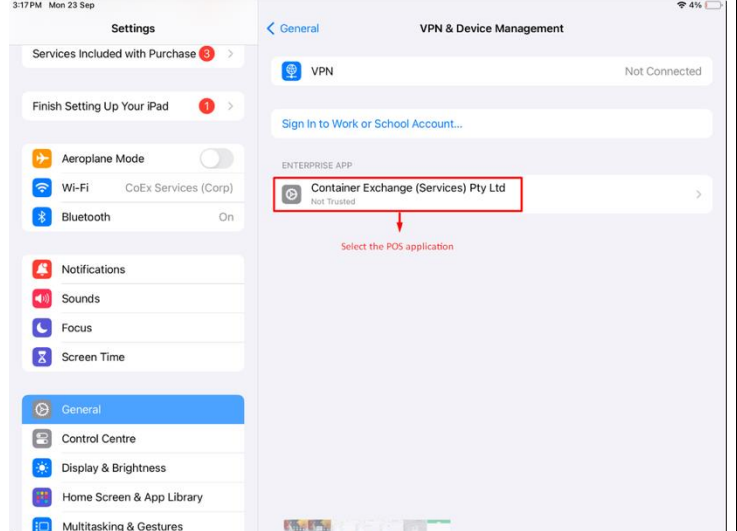
5. **Untrusted Application Troubleshoot** - iOS security may block usage of POS.



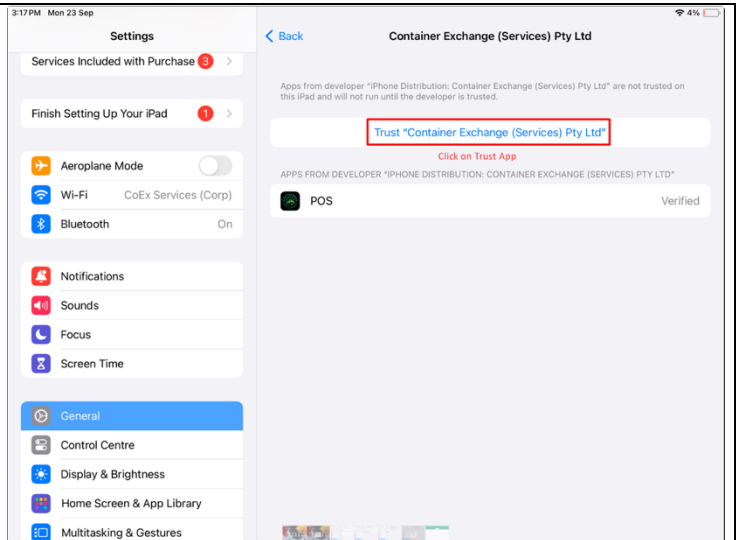
6. Untrusted application:
Go to iPad settings > General > VPN & Device Management



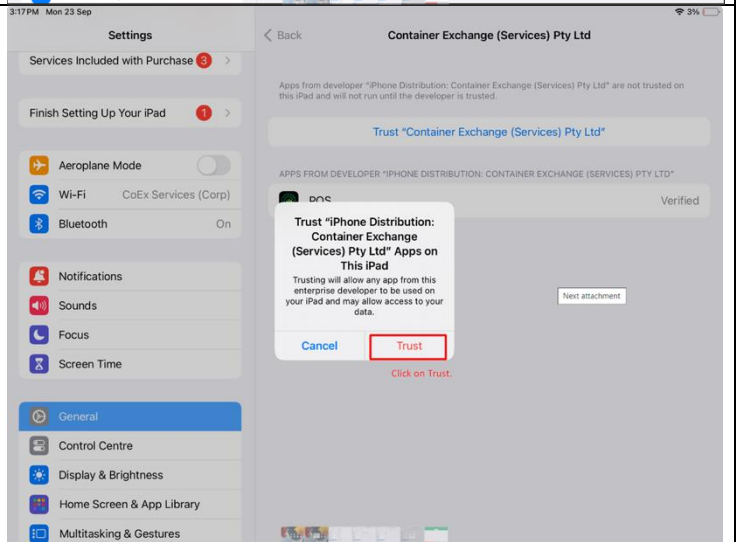
7. VPN and Device management:
Select 'Container Exchange (Services) Pty Ltd'



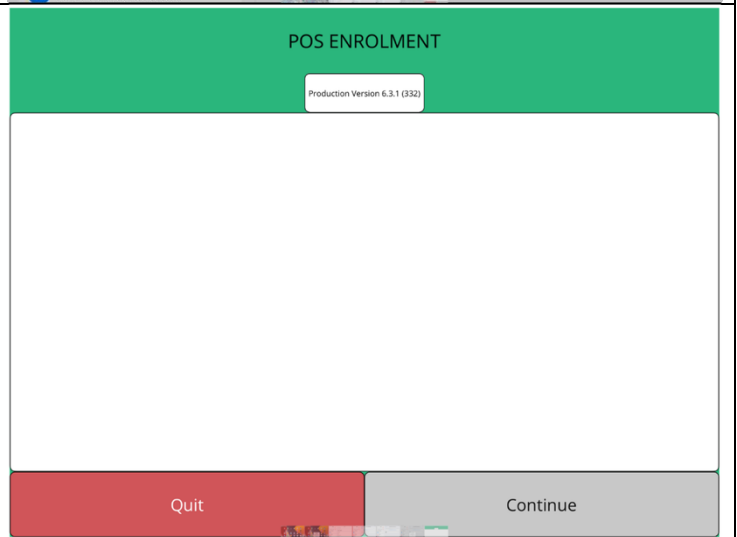
8. Click 'Trust' the application.



9. Confirm by selecting 'Trust'

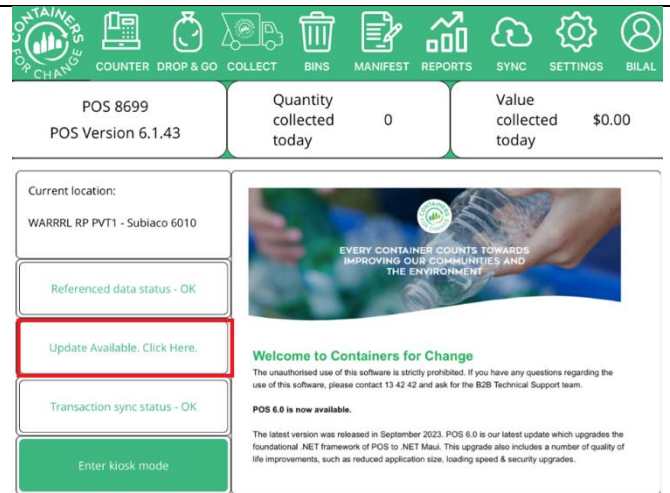


10. Re-open the application. The application should start.



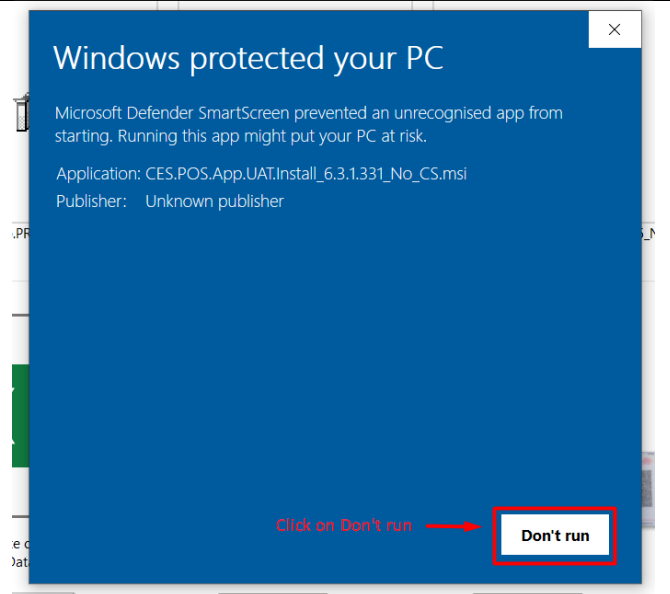
Windows – POS version 6.1

1. Open POS 6.1 and go to the home screen. Select the 'Update Available' button.

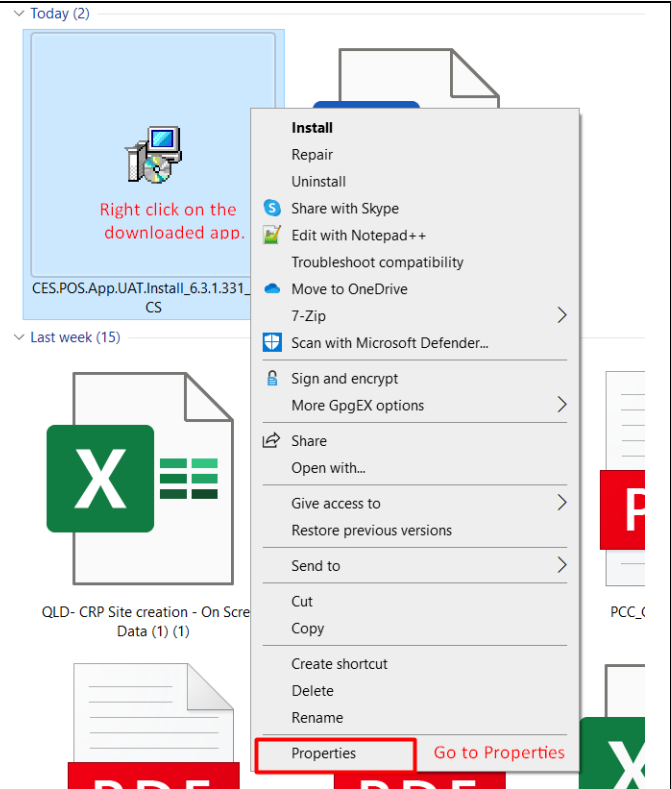


2. Open the downloaded application.

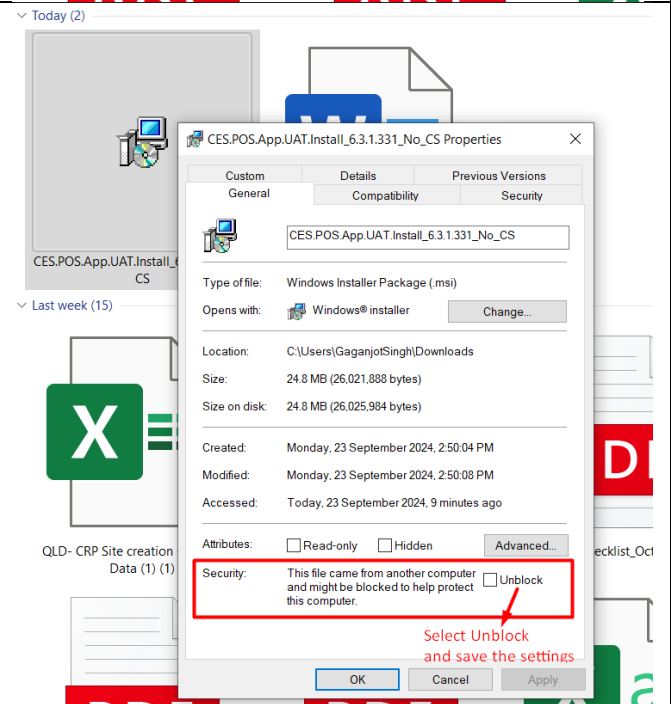
3. Some Windows machines may give a runtime error due to security settings.



4. Right-click on the installer file and scroll down and select 'Properties'

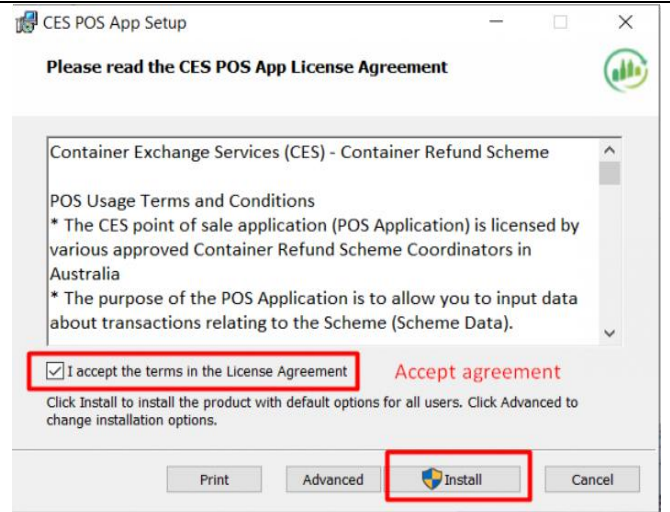


5. Tick the box 'Unblock' security settings and click 'OK'

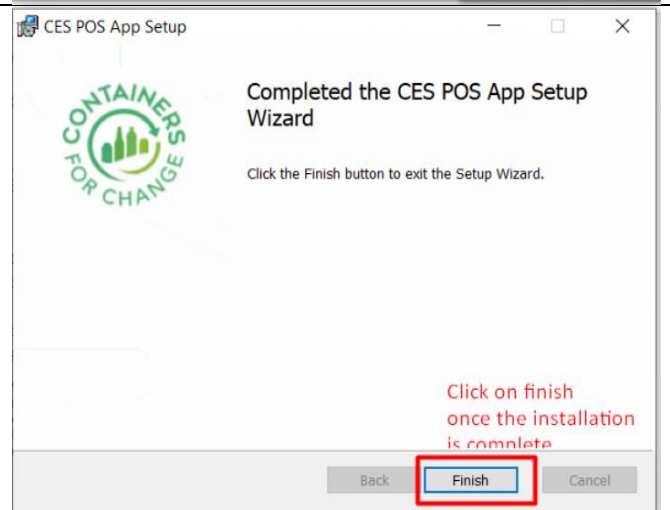


6. Re-run the installer application and the installation wizard should start.

7. Tick the box to accept terms and click 'Install'

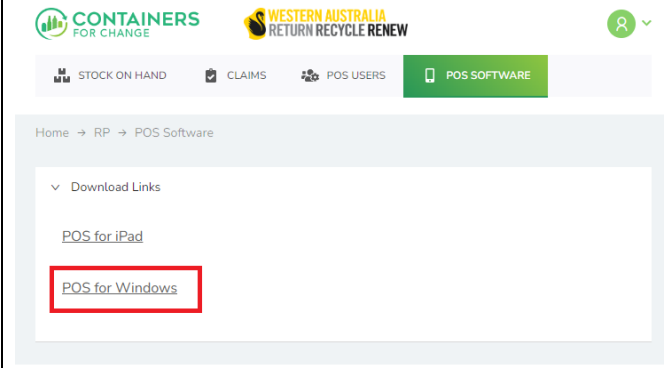
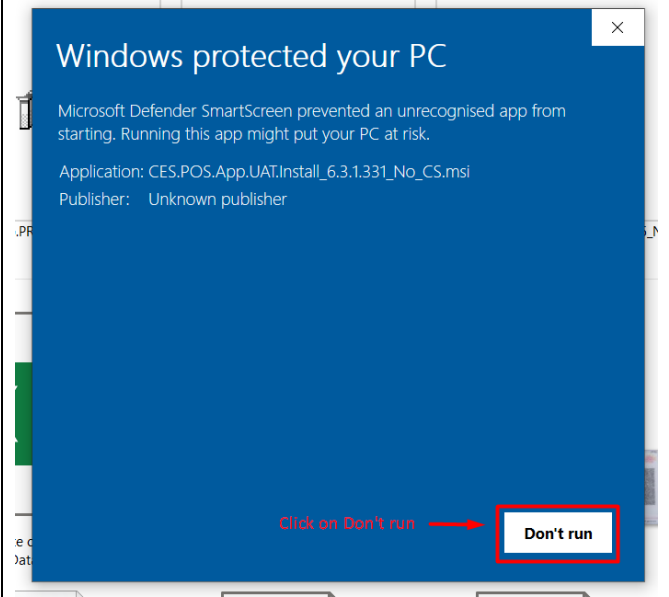


8. Installation complete.

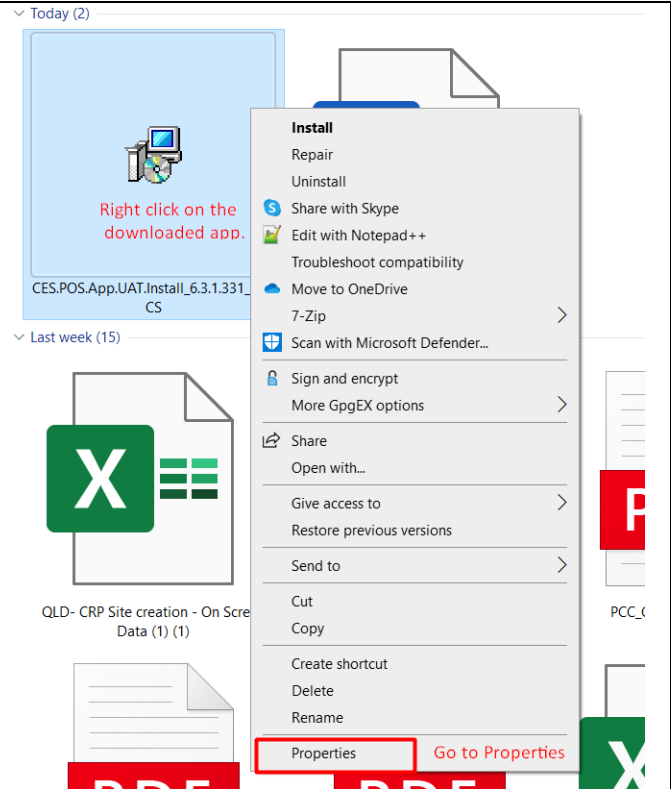


Windows – POS version 5 or new device

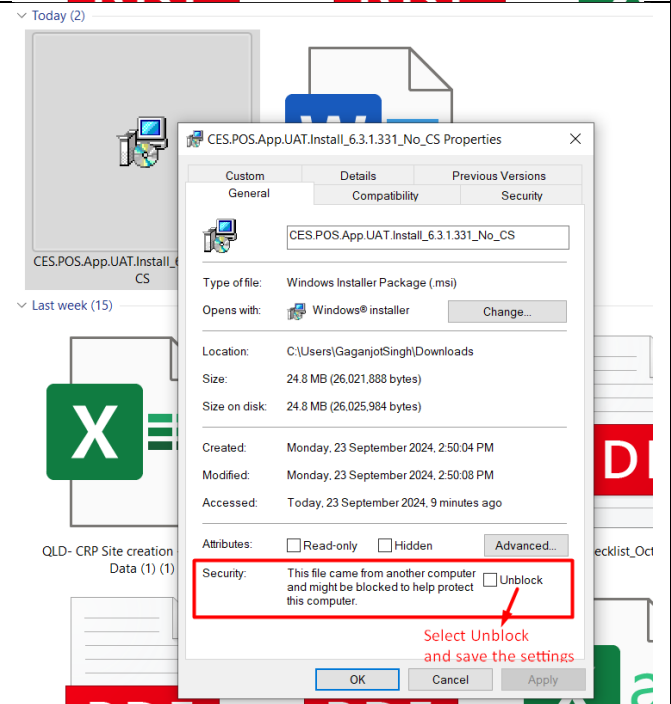
Note: The installation steps are for Windows 10 and higher.

<p>1. Uninstall POS version 5 (if applicable).</p> <p>Important note: Make sure you note down all bin information, such as container quantities and asset IDs, as these will be lost.</p>	
<p>2. Download POS 6.3 from the Business Portal: https://business.containersforchange.com.au/</p>	 A screenshot of the 'CONTAINERS FOR CHANGE' Business Portal. The page title is 'WESTERN AUSTRALIA RETURN RECYCLE RENEW'. The navigation menu includes 'STOCK ON HAND', 'CLAIMS', 'POS USERS', and 'POS SOFTWARE'. The breadcrumb trail is 'Home > RP > POS Software'. Under the 'Download Links' section, 'POS for iPad' and 'POS for Windows' are listed. 'POS for Windows' is highlighted with a red rectangular box.
<p>3. Run the downloaded application.</p>	
<p>4. Some Windows machines may give a runtime error due to security settings.</p>	 A screenshot of a Windows SmartScreen warning dialog box. The title is 'Windows protected your PC'. The text reads: 'Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk. Application: CES.POS.App.UAT.Install_6.3.1.331_No_CS.msi Publisher: Unknown publisher'. At the bottom right, there is a 'Don't run' button highlighted with a red rectangular box. A red arrow points to the button with the text 'Click on Don't run'.
<p>5. Click 'Don't run'</p>	

6. Right-click on the installer file and scroll down and select 'Properties'

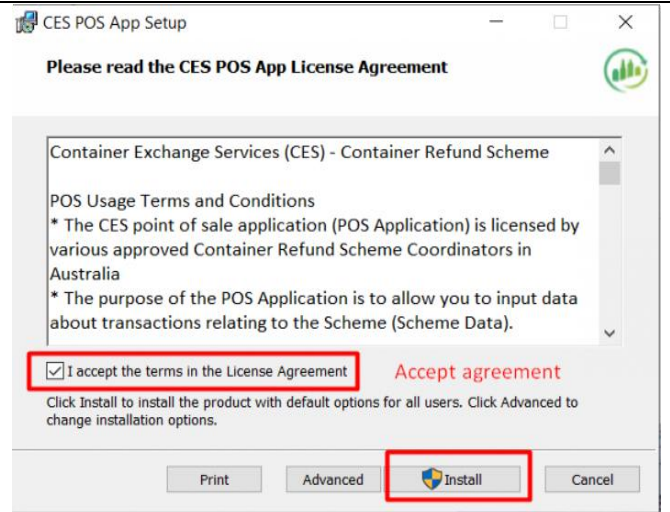


7. Tick the box 'Unblock' security settings and click 'OK'

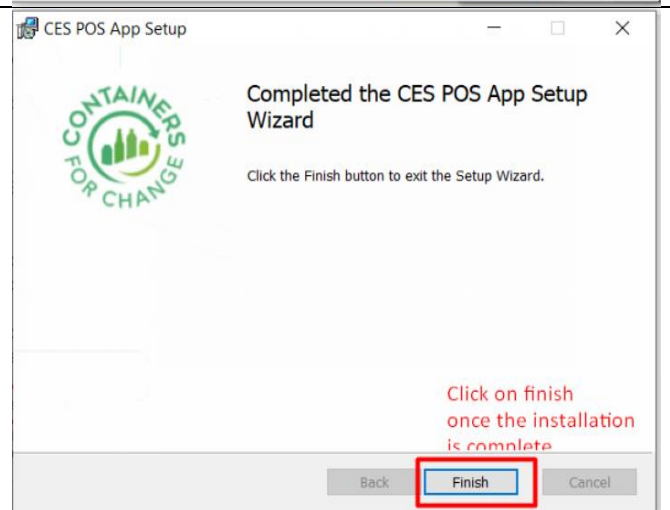


8. Re-run the installer application and the installation wizard should start.

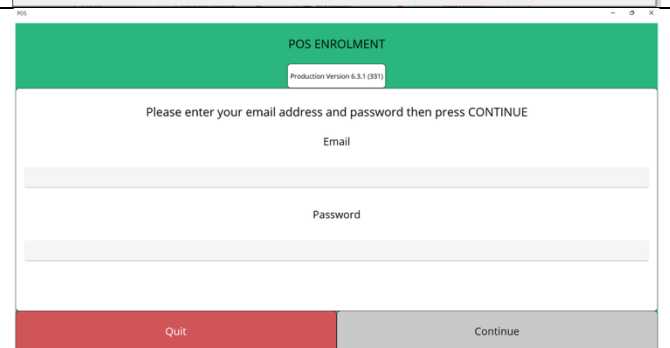
9. Tick the box to accept terms and click 'Install'



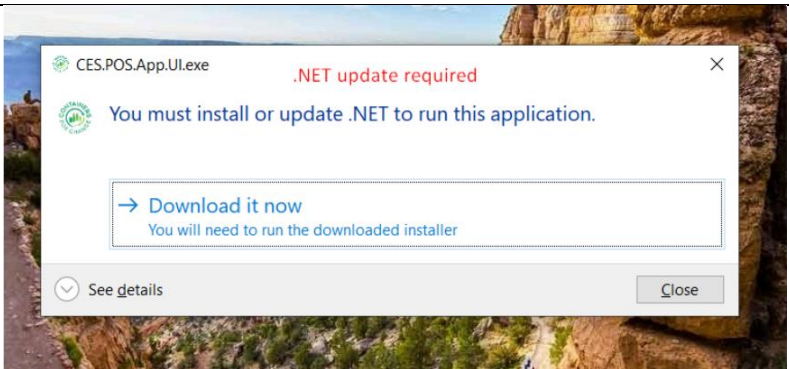
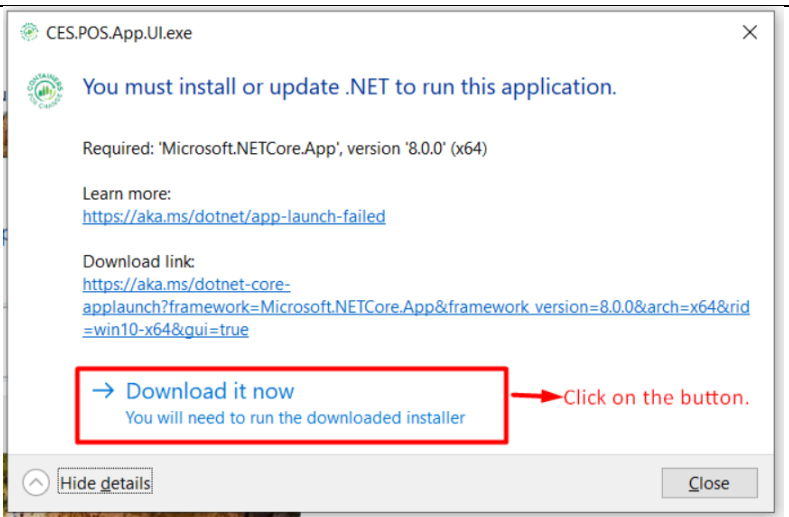
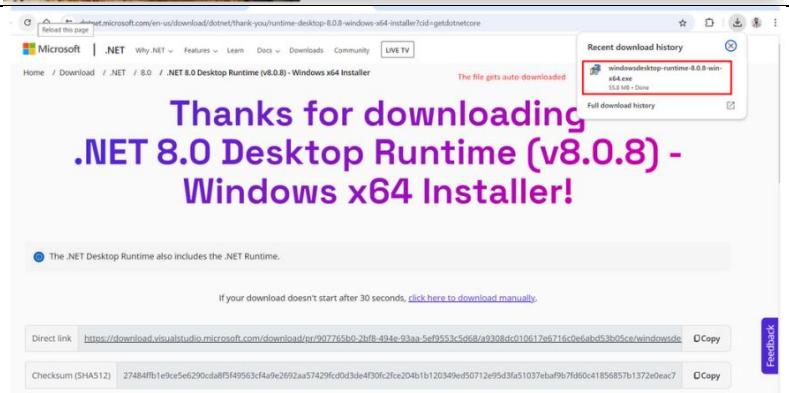
10. Installation complete.

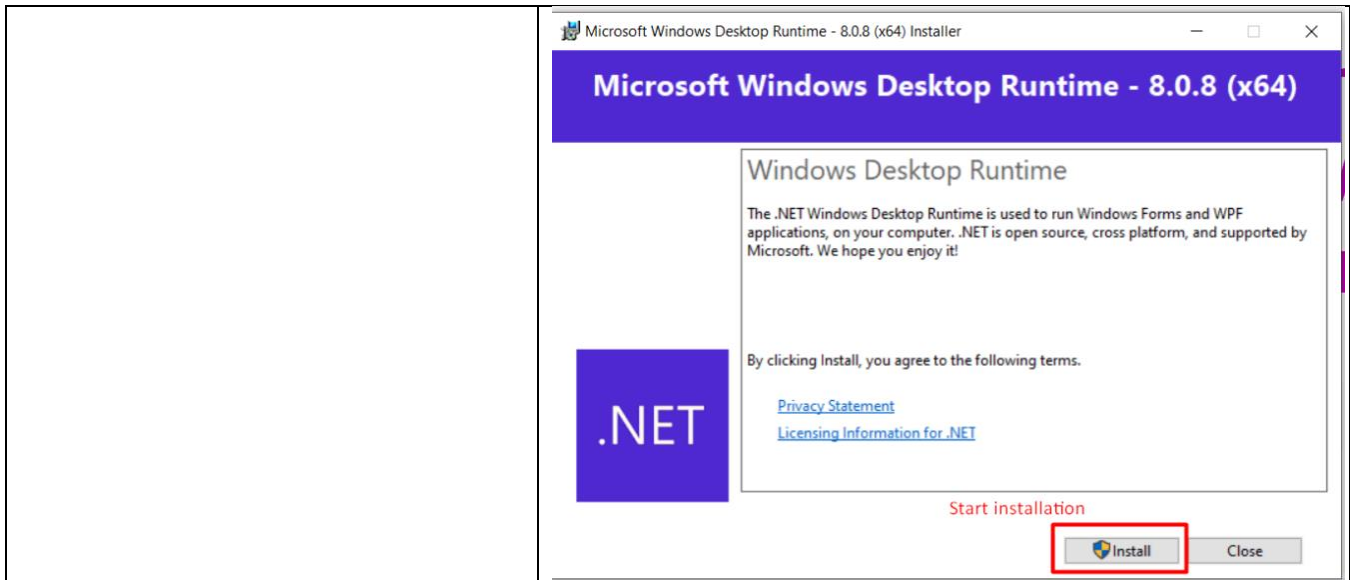


11. Log in using your credentials and select 'continue'

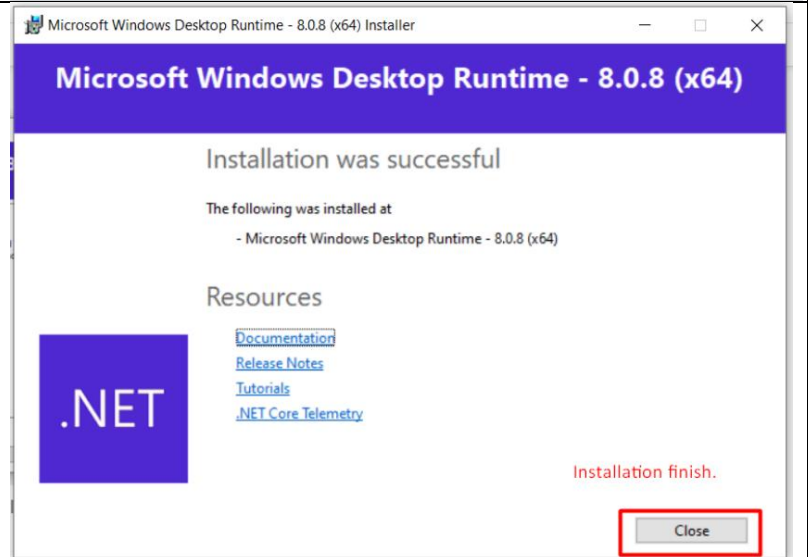


.NET version upgrade issue

<p>Step 1: Runtime error</p>	 <p>A screenshot of a Windows error dialog box titled "CES.POS.App.UI.exe" with a red header ".NET update required". The main text says "You must install or update .NET to run this application." Below this is a button that says "→ Download it now" with the subtext "You will need to run the downloaded installer". At the bottom left is a "See details" link and at the bottom right is a "Close" button.</p>
<p>Step 2: Download using the given download button/link</p>	 <p>A screenshot of the same error dialog box, but with more details. It lists the required version: "Required: 'Microsoft.NETCore.App', version '8.0.0' (x64)". It provides a "Learn more:" link and a "Download link:" which is a long URL. The "→ Download it now" button is highlighted with a red rectangle, and a red arrow points to it with the text "Click on the button." The "See details" button is now labeled "Hide details".</p>
<p>Step 3: .NET installer will auto-download</p>	 <p>A screenshot of the Microsoft website page for ".NET 8.0 Desktop Runtime (v8.0.8) - Windows x64 Installer". The page features a large purple heading: "Thanks for downloading .NET 8.0 Desktop Runtime (v8.0.8) - Windows x64 Installer!". Below the heading, it states "The .NET Desktop Runtime also includes the .NET Runtime." and provides a link to download manually if the auto-download doesn't start. A "Recent download history" window is open in the top right corner, showing the downloaded file "win10-x64-runtime-8.0-win-x64.exe" with a red box around it. The page also includes a direct link and a checksum.</p>
<p>Step 4: Install the downloaded .NET installer file</p>	



Step 5: Installation complete



Step 6: POS application is ready to use.

