

POS 6.3.0 Release Notes

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1. New Features

1. Online Coordination Services (OCS)

OCS has been enabled for Queensland and Western Australian schemes. This will replace the current Local Coordination Services and has the following features:

- Single Online Database per site for Bin Management - Each site has a Database setup managed by CES which allows us the ability to locate errors and assist in troubleshooting issues pro-actively.
- Only Internet is required to sync Bins - Remote Bin Management can now occur.
- No Local Coordination setup required - Local Coordination Services is removed from POS app, the Network page has also been removed as it is no longer required.
- Automatic connection - OCS will automatically create a Database and begin syncing Bins once the POS upgrade occurs. This also means any new devices that join an existing network will receive all Bins immediately
- Background Sync - OCS will sync in the background whilst conducting other actions, such as moving between screens or creating transactions. You aren't required to visit the Bins screen to get the most up to date list of available bins.

2. Crash Reporting

Sentry.io crash reporting has been added to POS App 6.3. The benefits and features include:

- Generates Crash Reports immediately and sends them to a cloud database for CES to investigate proactively
- Collects app and device information for easy investigation and resolution
- Includes thorough information regarding the actions taken before a crash or error occurs
- Focused reports on Bugs & Crashes, removes noise of standard logging system

3. .NET Maui v8 framework

Foundational .NET Maui framework for POS has been upgraded to version 8.

- .NET Maui 6 End-of-Life - Support for versions of IOS 16 and below ending
- Several performance improvements
- Long-term support Version - Up to 3 years
- IAsyncDisposable - allowing asynchronous actions whilst disposing objects
- Improved Tracing and Logging capabilities

2. Improvements

1. General Improvements

- Manifest Layout and Colours improved.
- Manifest on Windows will now automatically open Native Windows Print Window when selecting Print.

2. Auto-select logic for Processors & Carriers has been improved.

3. Full Member Sync improvements

- Time to download and ingest reduced from ~6 minutes to ~1 minute
- Initial Member Download during Enrolment has also been improved to the same degree

4. Bin Creation with Bays has been improved

- When creating a new Bin on sites that have more than 1 Bay available the Bay Selection buttons will not appear until a Material Type is selected
- Bay Number is not required when creating a Bin with no Material Type.

3. Bug Fixes

1. General

- Fixed an issue causing Manifest layout to be incorrect and QR code to be hidden
- Fixed an issue where Processor sync would not update if a Material

association was removed

- Fixed an issue preventing screens hidden from the UI to re-appear after app restart
- Fixed an issue where certain characters would cause Bins functions to be rejected by back- end
- Fixed an issue causing Settings > Bins & Bays layout to display incorrectly
- Fixed an issue where Native Print window was not displayed automatically when printing a Manifest
- Fixed an unhandled exception when clicking Bag Issue button after the PIN pop-up occurs
- Fixed an issue where Bag Issue window would not appear
- Fixed an issue where Reference data sync would appear to not run after re-opening POS app
- Fixed an issue where highlighted text would change colour after moving between screens
- Fixed an issue where Windows app would not close the Process properly when hitting the 'x' button
- Fixed an issue where Member search would intermittently fail to return anything to the view
- Fixed an issue where Bay numbers would sometimes grey out on iOS
- Fixed an issue causing the Confirm & Pay process to sometimes take longer than expected.
- Fixed an issue when updating the selected processor would not accurately reflect the change on Manifest Screen
- Fixed an issue causing White Screen to appear when re-opening the Windows App after minimising.
- Fixed an issue causing delays when opening the Counter Screen
- Fixed an issue where incorrect Refund Point was sent in the payload of a Bag Label Print.
- Fixed an issue where adding 'C' to start of a Member Number would

sometimes fail to locate the member.

- Fixed a UI issue when closing an Ineligible Containers Bin
- Fixed an issue where the Transaction Screens UI would change the selected Refund Point without user involvement
- Fixed an issue where POS App name would not display on Windows Task Bar
- Fixed a UI issue related to Bag Drop Issues selection screen
- Fixed several instances of unhandled exceptions appearing when processing transactions Fixed several issues related to text getting cut in Input Boxes

2. Collect related

- Fixed an issue where Service fee value was editable when no Agreement was found
- Fixed an issue where Member details would sometimes not show for a Collect Transaction
- Fixed an issue causing problems searching for Members with multiple agreements on the Advanced Member Search Screen
- Fixed an issue where sometimes an Agreement search would fail when entering an Agreement Number and not a Member Number
- Fixed an issue where correct Transaction Type name was not displayed on Collect receipts
- Removed some references to 'Click & Collect' and replaced with Scheme appropriate label
- Fixed an issue that caused text overlap for Agreements with Third Party Operators

4. Known Issues

1. OCS Migration

There are known instances where changes may be lost if all devices on a network are not immediately upgraded to 6.3. Our recommendation is to upgrade all of your devices at the same time outside of working hours.

2. Reference Data Sync

There have been instances where the UI appears to not be updated automatically even though data sync has occurred. If you are concerned you do not have the most up to date data, we recommend doing a Full Reference Data Sync or closing and re-opening the application.

5. Troubleshooting Suggestions

1. Try a full reference data sync if members or agreements cannot be found
3. If you believe there has been an issue with the OCS Migration for your site please visit the OCS Migration document before contacting support.

We constantly want to improve our Point of Sale application. Please ask questions, give feedback and share your ideas. We're always happy to connect with those who use and rely on our software.